



# VERTICALS

DATE: 4/3/2024

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TO: Tyler County

FROM: Lori Timko

IT Support

FAX: 409-283-6305

i3 Verticals/Net Data

1110 Enterprise Drive

Sulphur Springs, Tx 75482

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RE: IBM iSeries Hardware &  
Software Maintenance Quote

\* \* \* \* \*

Your current IBM Service Suite contract for hardware & software coverage on your IBM 9009-41A model is due to expire on **6/9/2024**. To continue coverage, please review and call, or email me so I can process your request.

**HWMA 1 year \_\_\_\_\_ \$2,232.00 (with tape drive MA)**

**SWMA 1 year \_\_\_\_\_ \$2,760.00**

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

**\*Please note a signature will be required below and need to be sent back to NET Data\***

I choose to renew \_\_\_\_\_

I choose not to renew \_\_\_\_\_